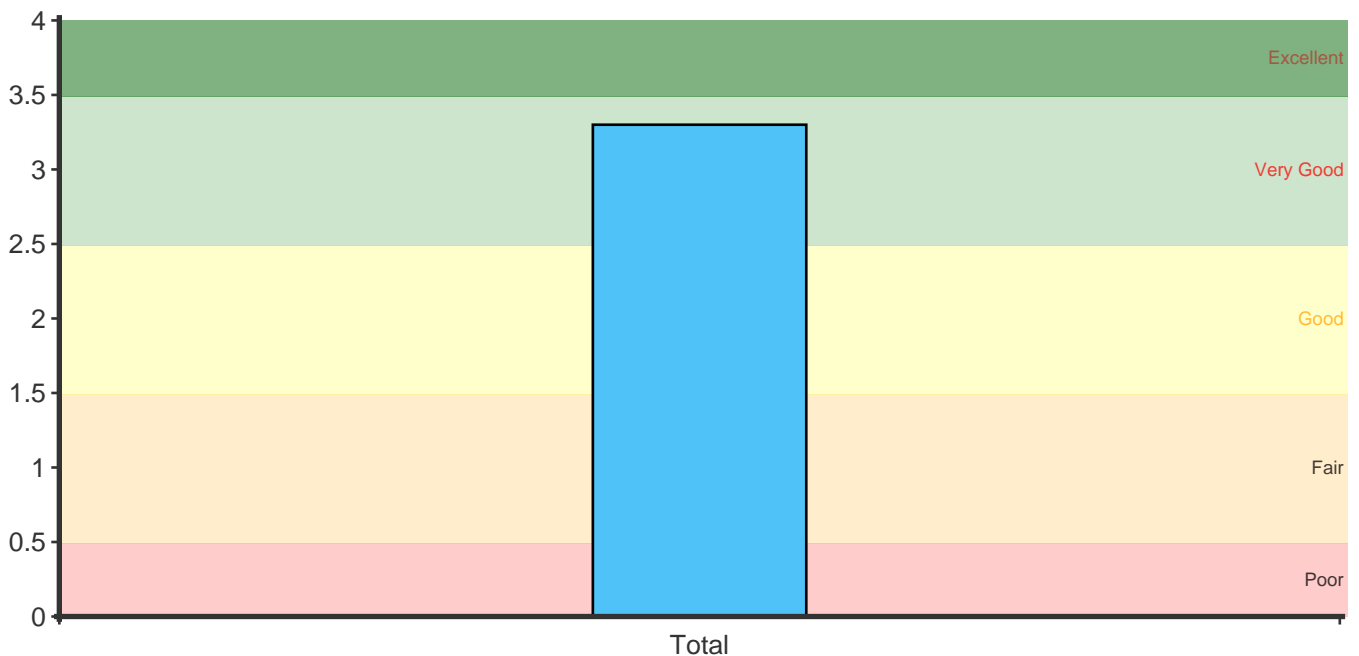


Patient Satisfaction Questionnaire – Aesthetic and Functional Outcome (PSQ-AFO)

<i>Client Name</i>	Dummy Client	<i>Date administered</i>	4 Feb 2025
<i>Date of birth (age)</i>	1 Jan 2000 (25)	<i>Time taken</i>	1 min 42s
<i>Assessor</i>	Toni Pikoos		

Results			
	Raw Score (0 - 24)	Average (0 - 4)	Descriptor
Aesthetic & Functional Outcome Satisfaction	20	3.3	Very Good

Average Score



Scoring and Interpretation Information

Scores are presented as an average score between 0 and 4, where higher scores indicate higher levels of satisfaction with the aesthetic or functional outcomes of the cosmetic procedure. This score is calculating by summing the total score (between 0 and 24) divided by 6, and results in the average level of agreement for each statements, where:

- 0 = Poor – Very dissatisfied
- 1 = Fair – Moderately dissatisfied
- 2 = Good – Moderately low satisfaction
- 3 = Very Good - Indicative of a moderate degree of satisfaction
- 4 = Excellent - Indicative of a high degree of satisfaction

Given that satisfaction questionnaires often have ceiling effects (where many respondents give the maximum possible rating), scores below 3 should be interpreted as a significant disruption to satisfaction, despite the supposed “good” rating.

Client Name	Dummy Client
--------------------	--------------

Client Responses

		Very dissatisfied	Slightly dissatisfied	Neutral	Slightly satisfied	Very satisfied
1	The appearance of the specific treatment area(s)	0	1	2	3	4
2	Your appearance overall	0	1	2	3	4
3	The function of the specific treatment area(s)	0	1	2	3	4
		Far below my expectations	Slightly below my expectations	In line with my expectations	Slightly exceeded my expectations	Far exceeded by expectations
4	Compared to my expectations, the procedure's outcomes are	0	1	2	3	4
		Strongly disagree	Slightly disagree	Neutral	Slightly agree	Strongly agree
5	The procedure was worth the time, expense and recovery	0	1	2	3	4
6	Please rate how strongly you agree or disagree with the following statements. Overall, I am satisfied with my experience of the procedure	0	1	2	3	4
7	What's been the best aspect of the procedure?	The care and kindness provided by the surgeon and their team				
8	What's been the most challenging aspect of the procedure?	The first week post-op was really hard, lots of pain and swelling. Starting to feel better now				