

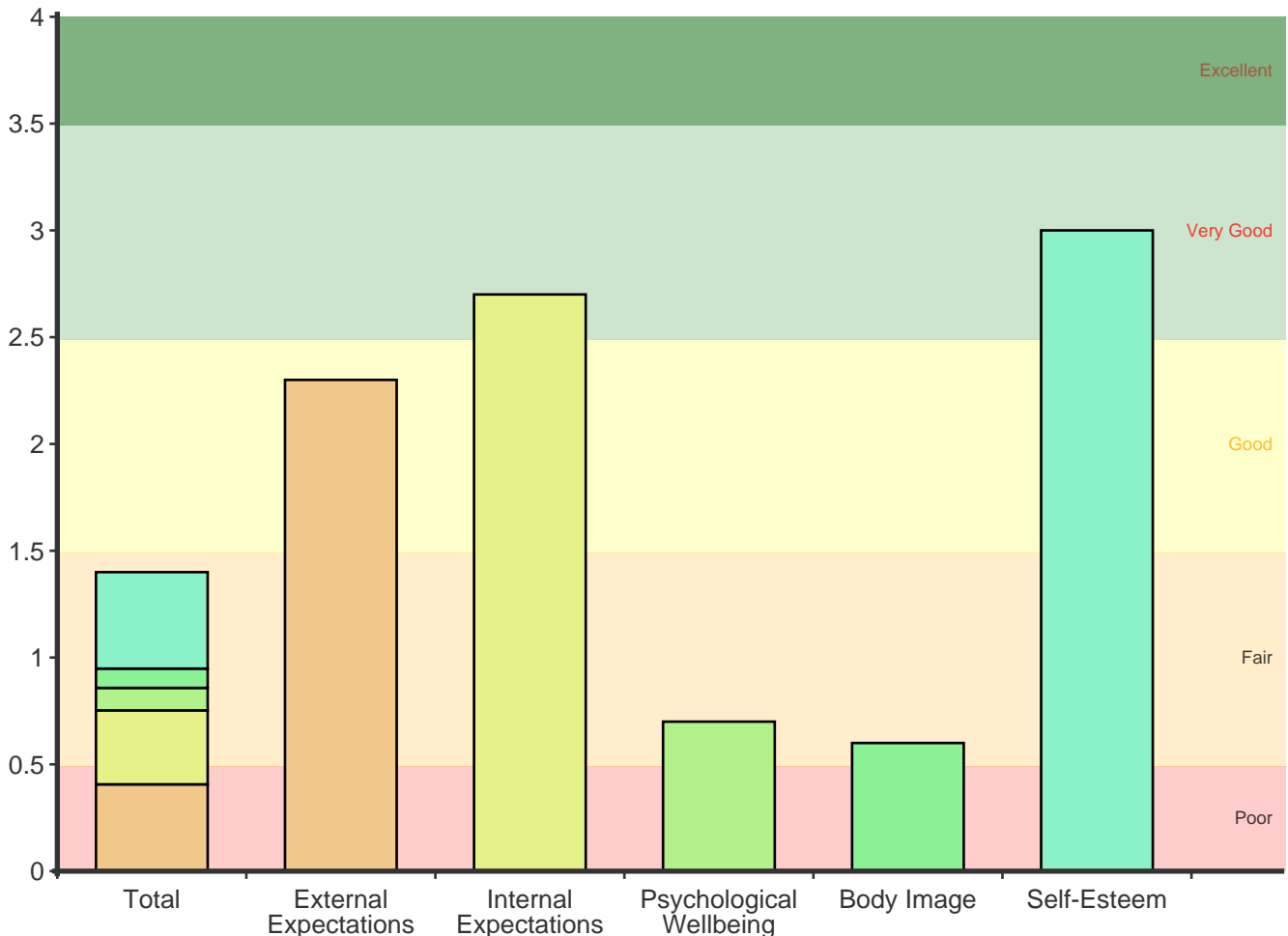
### Patient Satisfaction Questionnaire – Emotional Outcomes (PSQ-EO)

<i>Client Name</i>	Dummy Client	<i>Date administered</i>	4 Feb 2025
<i>Date of birth (age)</i>	1 Jan 2000 (25)	<i>Time taken</i>	24s
<i>Assessor</i>	Toni Pikoos		

### Results

	Raw Score	Average (0 - 4)	Descriptor
Emotional Outcome Satisfaction (Total)	25	1.4	Fair
External Expectations	7	2.3	Good
Internal Expectations	8	2.7	Very Good
Psychological Wellbeing	4	0.7	Fair
Body Image	3	0.6	Fair
Self-Esteem	3	3	Very Good

### Average Scores



<b>Client Name</b>	Dummy Client
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## Scoring and Interpretation Information

The Patient Satisfaction (Emotional Outcomes) Total Score is the average of items 1-18 (after reverse scoring items 7-17), with higher scores indicating greater perceived improvements in psychosocial wellbeing after a cosmetic procedure.

Average scores are also presented for the following Subscales:

- External Expectations: Items 1, 2, 3
- Internal Expectations: Items 4, 5, 6
- Psychological Distress: Items 7, 9, 11, 13, 14, 16
- Appearance Anxiety: Items 8, 10, 12, 15, 17
- Self-esteem: Item 18

A higher score indicates greater perceived improvements in each of the domains above.

A score of 3 or above indicates that the patient feels there has been a significant improvement in that domain.

## Client Responses

		Strongly disagree	Slightly disagree	Neutral	Slightly agree	Strongly agree
1	I have felt more approachable	0	1	2	3	4
2	I am more likely to go to social events	0	1	2	3	4
3	My social standing or social media profile has improved	0	1	2	3	4
4	I no longer feel self-conscious about my appearance	0	1	2	3	4
5	I am happier	0	1	2	3	4
6	I am more self-assured	0	1	2	3	4
7	I have felt close to panic	4	3	2	1	0
8	I spend more than one hour per day thinking about my appearance.	4	3	2	1	0
9	I felt downhearted and blue	4	3	2	1	0
10	I feel distressed when I think about my appearance	4	3	2	1	0
11	I felt that I had nothing to look forward to.	4	3	2	1	0
12	I compare aspects of my appearance to others	4	3	2	1	0

<b>Client Name</b>	Dummy Client
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### Client Responses (cont.)

		Strongly disagree	Slightly disagree	Neutral	Slightly agree	Strongly agree
13	I found it difficult to relax	4	3	2	1	0
14	I couldn't seem to experience any positive feelings at all	4	3	2	1	0
15	I am focused on how I feel I look rather than my surroundings	4	3	2	1	0
16	I tended to over react to situations	4	3	2	1	0
17	People tell me I look okay, but I don't believe them	4	3	2	1	0
18	On the whole, I am satisfied with myself	0	1	2	3	4
19	How long has it been since the procedure?					
	3 weeks					